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Learning Style: Virtual Classroom

Technology:

Difficulty: Beginner

Course Duration: 2 Days

Next Course Date: **December 8, 2025**

Navigating The Modern Workforce - Diversity, Culture, Generations



About This Course:

The modern business climate is more diverse than ever. Team members are bringing new experiences, expertise, and viewpoints to the workforce; and constant

change is the new normal. An astute leader can take advantage of these skills and perspectives while maximizing productivity and fostering employee buy-in.

This course has been approved for 14 PDUs | 14 CDUs

Course Objectives:

- Learn to lead in a world of diversity
- Engage and empower our multi-generational workforce
- Leverage culture as the new strategic differentiator
- Develop your path to leadership success

Audience:

- Team leaders, managers, executives and other business professionals who lead others will benefit from this course.

Prerequisites:

- None

Course Outline:

A Complex World of Diversity

- Working in Fluid Dynamic Environments
- Understanding the New Transient Workforce
- Addressing the Need for a New Type of Leadership
- Leading with Authenticity
- Developing Required Skills and Competencies
- Decentralizing Power

Making Difference Your Strategic Advantage

- Engaging in the 21st Century
- Measuring Engagement and Taking Advantage of High Engagement
- Overcoming Challenges to Employee Engagement

- Embracing Difference and Bridging Boundaries
- Developing Cultural Intelligence and Responding Effectively to Cultural Differences
- Applying SCARF to Direct Behavior

Leveraging Change as the New Normal

- Understanding and Applying Emotional Intelligence
- Motivating Others
- Key Areas of Interest - Behavioral and Cognitive, Psychodynamic and Humanistic, and Personality Types
- Developing Your Leadership Psychological Toolkit
- Identifying Drivers - Desires and Expectations
- The Impact of an Environment of Trust
- Meeting the Needs of the Social Brain
- Promoting Involvement

Creating Leaders for the Future

- Facing the Challenges of a Modern Leader
- Avoiding Cultural Pitfalls
- Creating a Common Culture for All
- Leading Fluid Teams
- Seeking Diverse Perspectives
- Soliciting Feedback
- Utilizing Various Leadership Styles - Storytelling, Adaptive, and Connective
- Building a Sustainable Vision, Developing a Path, and Creating a Passion for Excellence